

FOR IMMEDIATE RELEASE

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MEDIA CONTACTS

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SeeClickFix© to Become Sole Entry Point for Code Enforcement Complaints

Bainbridge Island, Wash., (November, 2016) – As of November 1, the City of Bainbridge Island will begin transitioning to utilizing SeeClickFix© as the sole entry point for Code Enforcement complaints from the general public.

The transition to SeeClickFix© is designed to provide the public with increased accessibility, transparency and accountability regarding code enforcement issues. The SeeClickFix© system allows reporters to track their complaint's status online, while allowing other interested community members to view issues that have been reported, see when they were reported, and read any comments from the Code Enforcement Officer or other relevant City staff.

During the transitional period, City staff will help train the public on how to utilize the system. Community members can access SeeClickFix© through the City website, at www.seeclickfix.com, or by downloading the SeeClickFix© app on their smart device. Users of the system can choose whether or not they'd like their name to be displayed on the public facing website.

SeeClickFix© is also currently utilized by the City of Bainbridge Island as a mechanism for community members to report items such as potholes, street light outages, and graffiti.

For more information on SeeClickFix© contact <u>Kellie Stickney</u>, Communications Manager at 206.780.3741.

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